Student Debt Information Session

Public Service Loan Forgiveness
Temporary Changes
What Is Public Service Loan Forgiveness (PSLF)?

Program created by Congress in 2007

Encourage workers to pursue a career in public service

A Promise

After 10 years of public service work and on-time payments of their loans

Remainder of their debts

Will be forgiven
Public Service Loan Forgiveness Requirements

- Right type of loan
- Right type of repayment plan
- Right type of employment
- Right number of payments
Right Type of Loan:

- Federal Direct Stafford/Ford Loans
- Federal Direct Unsubsidized Stafford/Ford Loans
- Federal Direct PLUS Loans (Direct PLUS Loans) —for parents and graduate or professional students
- Federal Direct Consolidation Loans (Direct Consolidation Loans)
Right Type of Repayment Plan:

Income Driven Repayment Plans

- Income-Based Repayment (IBR)
- Pay As You Earn (New IBR)
- Income Contingent Repayment (ICR)
- Revised Pay as You Earn (REPAYE)
Right Type of Employment

Qualifying public service employers include:

| Local, state and federal governments | Public schools | Public hospitals | Public libraries | Public universities |

Public Service Employer [30 hours]
Right Number of Payments

120 qualifying payments (that’s 10 years worth)

These payments do not need to be consecutive
In 2017, the initial rejection rate was 99%. Out of 90,000 applications, 800 were approved and 800 were denied because they had the wrong loan or incorrect payment plan.
Moratorium on Student Loan Payments

COVID-19 Emergency Relief

- a suspension of loan payments
- a 0% interest rate
- stopped collections on defaulted loans

Relief Extensions and Expiration

- March 20, 2020 - Temporary relief from Federal Student Aid
- March 27, 2020 - CARES Act extended relief through September 30, 2020
- August 8, 2020 - Relief extended through December 31, 2020
- December 4, 2020 - Relief extended through January 31, 2020
- January 20, 2021 - Relief extended through September 30, 2021
- March 30, 2021 – Relief extended to FFELP loans that were in default
- August 6, 2021 - Relief extended through January 31, 2022
- December 22, 2021 - Relief extended through May 1, 2022

May 1, 2022 - Relief EXPIRES

Visit: StudentAid.gov/coronavirus for information on how to prepare for the restart of loan repayments.
2021-2022
Temporary Changes to Public Service Loan Forgiveness
Immediate Relief For Some Borrowers

- 22,000 borrowers immediately eligible for $1.74 billion in loan forgiveness without any further action on their part, except perhaps consolidation;

- Another 27,000 borrowers who could potentially qualify for an additional $2.82 billion in forgiveness if they simply certify additional years of employment in public service; and

- Over 550,000 borrowers who will see an increase in the number of qualifying payments, with the average borrower receiving an additional two years of credit towards forgiveness.

#DYK: So far, because of our changes to the Public Service Loan Forgiveness (PSLF) program, we’ve canceled more than $2 billion in federal student loans, helping nearly 30,000 borrowers!
Limited PSLF Waiver

- Loan type: Credit for payments on FFEL and Perkins loans if the borrower consolidates (or already has)
- Payment plan: any payment counts
- Employer and payment count still apply
- Military deferments and forbearances count
- Current employment not necessary
Limited PSLF Waiver

- Not completely automatic
  - FFEL/Perkins must consolidate
  - File ECF if have not previously
- FFEL and Perkins borrowers are at greatest risk of missing out

- Direct Loans
- IDR
- Public Service Employer [30 hours]
- 120 payments
DEADLINE TO ACT
OCTOBER 31, 2022
Potential PSLF Waiver Pitfalls

▪ Deadline of October 31, 2022, to consolidate and/or certify employment

▪ Only for students, not parents

▪ Reliant on servicing industry

▪ Simultaneous to massive servicing transfers and payments resuming
All public service workers with federal student loans should:

- Confirm your past or present employer is a qualified public service employer
- Confirm what type of federal student loans do you have
- Certify their employment
- Take action by October 31, 2022
What Borrowers Need to Know . . .
Do you need to take action? It depends.

1. Is your employer a qualified public service employer?
2. What loans do you have?
3. Have you certified your employment with the PSLF form?
Do you need to take action? It depends.

1. Is your employer a qualified public service employer?
   ○ Check on the [www.studentaid.gov](http://www.studentaid.gov) PSLF Help Tool to see if any of your employers since 2007 are already qualified as public service employers. If so, then consolidate.
   ○ If your employer is not listed, but you work for a government, 501(c)3, or certain other non-profit organizations, you can likely still qualify.
Do you need to take action? It depends.

2. What loans do you have?
   - If you have anything other than a Direct Loan, you must consolidate.
   - If you have a Direct Loan or already consolidated into a Direct Consolidation Loan, your loan types qualifies for PSLF.
Do you need to take action? It depends.

3. Have you certified your employment with the PSLF form?
   ○ If you have a Direct Loan and certified employment since having that loan, the Department will automatically review your account for PSLF credit.
   ○ If you have a Direct Loan and have never certified, you must submit the PSLF Form (formerly an ECF) using the [www.studentaid.gov](http://www.studentaid.gov) PSLF Help Tool.
   ○ If you have to consolidate into a Direct Loan, you must submit the PSLF Form (formerly ECF) after you consolidate.
Confirming Qualifying Employers
Confirm your past or present employer is a qualified public service employer

- All government and 501(c)(3) non-profit organizations qualify
- Some other non-profit organizations qualify
- Union employment and political organizations do not qualify
- For-profit employers do not qualify
- Check on the [www.studentaid.gov](http://www.studentaid.gov) PSLF Help Tool to see if any of your employers since 2007 are already qualified as public service employers
Log in at https://studentaid.gov/
Confirm your employer
Confirm your employer

Search for Employer

Employer Identification Number (EIN)
146013200

How do I find my EIN?
This is my current employer

Employment Start Date
09/02/2019

To
07/02/2021

Search

Search Results

If you recognize the name of the employer that resulted from your search, we strongly encourage you to select a result that relates to your employer's name. You should do this even if:
- the name differs slightly,
- the name is for a larger organization or agency that your employer belongs to,
- there is no address,
- the address is different from where you typically work, or
- the address is a P.O. Box.

Please note that many state and local governments use a common EIN to pay their employees so you should select the appropriate result below if one displays. Likewise, many federal agencies share EINs so you may need to click through multiple pages to find your employer. As a last resort, you can manually add the name of your employer, however, doing so will add review time and delay your PUIF form.

146013200
State of New York
No address on file

Continue

Previous
Confirming Your Student Loans Type
How to tell what type of federal student loan you have

Step 1: Log into studentaid.gov

Step 2: Under your student aid dashboard, navigate to “View Details”

Step 3: On the top right, select “Download My Aid Data”
How to tell what type of federal student loan you have

Loan Type: FFEL CONSOLIDATED
Loan Contact Type: Current Guaranty Agency
Loan Contact Name: AMERICAN STUDENT ASSISTANCE
Loan Contact Street Address 1: PO BOX 16129
Loan Contact City: ST. PAUL
Loan Contact State Code: MN
Loan Contact Zip Code: 55401
Loan Contact Phone Number: 833-896-1626
Loan Contact Phone Extension:
Loan Contact Email Address: asaservicing@ecmc.org
Loan Contact Web Site Address: http://ecmc.org
Loan Contact Type: Current Servicer
Loan Contact Name: AMERICAN EDUCATION SERVICES
Loan Contact Street Address 1: PO BOX 2461
Loan Contact City: HARRISBURG
Loan Contact State Code: PA
Loan Contact Zip Code: 171052461
Loan Contact Phone Number: 800-233-0557
Loan Contact Phone Extension:
Loan Contact Email Address: WEBMASTER@PHEAA.ORG
Loan Contact Web Site Address:
Loan Contact Type: Current Lender
Loan Contact Name: US BANK ELI BHEA
Loan Contact Street Address 1: 1425 WALNUT ST.
Loan Contact Street Address 2:

Loan Type: FFEL STAFFORD SUBSIDIZED
Loan Contact Name: DEPT OF ED/FEDLOAN SERVICING(PHEAA)
Loan Contact Street Address 1: PO BOX 530210
Loan Contact Street Address 2:
Loan Contact City: ATLANTA
Loan Contact State Code: GA
Loan Contact Zip Code: 303530210
Loan Contact Phone Number: 800-699-2908
Loan Contact Phone Extension:
Loan Contact Email Address: accountinfo@myfedloan.org
Loan Contact Web Site Address: http://myfedloan.org
Loan Contact Type: Current Servicer
Loan Contact Name: DEPT OF ED/FEDLOAN SERVICING(PHEAA)
Loan Contact Street Address 1: P.O. BOX 69184
Loan Contact Street Address 2:
Loan Contact City: HARRISBURG
Loan Contact State Code: PA
Loan Contact Zip Code: 171009184
Loan Contact Phone Number: 800-699-2908
Loan Contact Phone Extension:
Loan Contact Email Address: accountinfo@myfedloan.org
Loan Contact Web Site Address: http://www.myfedloan.org
Loan Contact Type: Current Lender
Loan Contact Name: U.S. DEPT OF ED/2008-2009 LPCP
Loan Contact Street Address 1: 1830 FIRST ST., NE
Loan Contact Street Address 2:
Consolidating Your Student Loans
Confirm what type of federal student loans do you have

- Direct Loans, Federal Family Education Loan (FFEL), Perkins Loan
- If you have anything other than a Direct Loan, you must consolidate
- If you have a Direct Loan or already consolidated into a Direct Consolidation Loan, your loan types already qualify for PSLF

Take Action by October 31, 2022: If you have non-Direct Loan federal loans, you must consolidate them into a Direct Loan!
Log in at https://studentaid.gov/
DIRECT CONSOLIDATION LOAN APPLICATION

You're currently not logged in!
You must log in to complete and submit federal student loan processes.

LOG IN

What is Loan Consolidation?

If you have multiple student loans you may be able to combine them into one loan with a fixed interest rate based on the average of the interest rates on the loans being consolidated. Learn more about loan consolidation.

A Direct Consolidation Loan allows you to consolidate multiple federal education loans into one loan at no cost to you.

Through your completion of the free Federal Direct Consolidation Loan Application and Promissory Note, you will confirm the loans that you want to consolidate and agree to repay the new Direct Consolidation Loan.

Once the consolidation is complete, you will have a single monthly payment on the new Direct Consolidation Loan instead of multiple monthly payments on the loans you consolidated.

Alert! On Oct. 6, 2021, the U.S. Department of Education announced a temporary period during which borrowers may receive credit for payments that previously did not qualify for PSLF or TEPSLF. Learn more about this time-limited opportunity.

Consolidate Your Loans

Who should complete this?

Borrowers who want to consolidate their federal student loans and borrowers who have outstanding FFEL or Perkins loans and want to take advantage of the new lower interest rates.
- Select the loans to consolidate

- View the amount and interest rate for your new Direct Consolidation Loan
Certifying Eligible Employers
Take Action by October 31, 2022

- If you have to consolidate into a Direct Loan, you must submit an ECF after you consolidate
- All borrowers should certify their employment
Log in at https://studentaid.gov/
Confirm your employer
Confirm your employer

**Search for Employer**

- **Employer Identification Number (EIN)**: 146013200
- **How do I find my EIN?**
  - This is my current employer

**Search Results**

- **Search for Employer**
  - **Employment Start Date**: 09/02/2019
  - **Employment End Date**: 07/02/2021

- **Search Results**
  - If you recognize the name of the employer that resulted from your search, we strongly encourage you to select a result that relates to your employer’s name. You should do this even if:
    - the name differs slightly,
    - the name is for a larger organization or agency that your employer belongs to,
    - there is no address,
    - the address is different from where you typically work, or
    - the address is a P.O. Box.

Please note that many state and local governments use a common EIN so you may need to click through multiple pages to find your employer. As a last resort, you can manually add the name of your employer, however, doing so will add review time and delay your PFLF form.

- **State of New York**
  - No address on file
Generating an Employer Certification Form

Public Service Loan Forgiveness (PSLF) Help Tool

The PSLF Help Tool has not been updated for the COVID-19 or limited PSLF waiver.

This tool was created before COVID-19 relief measures began. To get the most accurate info, make sure to care for the "Special Notice for the COVID-19 Emergency.

As part of the COVID-19 emergency relief, federal student loan payments will restart after Jan. 31, 2022. In addition, certain student loans will not have to make payments until Oct. 6, 2021, to Oct. 31, 2022. Learn more about this limited grace period.

Note: You still need to have qualifying employment.
Borrower and Employer complete PSLF Form

FedLoan determines loan eligibility

Loans are transferred to FedLoan*

FedLoan determines employment eligibility

FedLoan determines qualified payments
Important Takeaways
Important Takeaways

▪ Credit will be given for months during which any loan type was in repayment
▪ Deadline of October 31, 2022, to consolidate and/or submit PSLF Form (ECF)
▪ Confirm your employer
▪ Confirm your loan types
▪ Consolidate if necessary
▪ Submit a PSLF Form
▪ File a complaint if you experience any issues
Questions & Answers
Resources for AFSCME Members
https://protectborrowers.org/our-projects/pslf/
Resources for AFSCME Members
www.studentloans.gov

We'll help you manage the repayment process.

Federal student loans offer flexible repayment plans, loan consolidation, forgiveness programs, and more. We can help you manage repayment and answer any questions you have along the way.

POPULAR TOPICS
- Plan to Restart Payments After COVID-19 Payment Pause
- Find Out How to Make a Payment
- Calculate Payment Options Using Loan Simulator
- Complete Consolidation Loan Application and Promissory Note
- Apply/Recertify/Change Income-Driven Repayment Plan
- Use the Public Service Loan Forgiveness (PSLF) Help Tool
- Understand Student Loan Delinquency and Default